

HYBRID INDUSTRIES LIMITED

PRIVACY POLICY

Hybrid Industries Limited together with its affiliates (**we, our or us** in this Privacy Policy) is committed to maintaining the privacy of the information of its customers and other users of its products and services.

In the course of our dealings with you in connection with our website located at www.RDSProMonitor.com (**Website**) we may collect, use, disclose, and hold information about an identifiable individual (**Personal Information**), as well as other business or technical data.

This Privacy Policy describes how we collect, use, store and distribute Personal Information and other data in connection with the Website, and describes the purposes for which we may use, disclose or hold such Personal Information and other data.

Information that we collect

During the course of your use of the Website, or as a result of your use of the Website, we may collect the following information:

- 1) We will collect personal details from you during the course of your establishing and maintaining an account or user profile with us via the Website, such as your name, user name, organisation name, passwords, address, email address, phone numbers, and payment details.
- 2) We may collect personal details during the course of your downloading or accessing any software, materials or information from us via the Website.
- 3) We will collect data related to the use of the Website, including details of the pages visited and the software, materials or data accessed.
- 4) We may collect other Personal Information and data during the course or as a result of your relationship with us, including (without limitation) where necessary to enable us to provide products or services to you or to respond to requests for further information.

How we use Personal Information and other data

We will use, disclose and hold Personal Information and data collected by us in connection with the Website for the following purposes:

- 1) to enable us to operate the Website (where applicable) for the benefit of you or your organisation;
- 2) to enable us and our agents and affiliates to supply any products, software or services requested by you, and to maintain, support and service any products, software or services accessed by you from the Website;
- 3) to establish and maintain any account you hold with us;
- 4) to complete sales transactions, including billing, payment, receipt, credit check and verification services;
- 5) to respond to your queries or requests for additional information or support;
- 6) to provide any after-sales service required by you;
- 7) to maintain our records;
- 8) to provide technical support and administration services in relation to the Website and any other products, software or services ordered by you;
- 9) to keep you informed about products, services, events, promotions or any other marketing activities, but only to the extent permissible under applicable laws, and subject to any other restrictions contained in this Privacy Policy;
- 10) for product development or research purposes; and
- 11) to evaluate customer satisfaction and the performance of marketing activities.

Cookies

The Website may use cookies. "Cookies" are small text files that are placed on computers, devices or browsers used to access websites, apps or other internet content. We may use cookies to remember information about your personal preferences and user settings for the Website, to analyse Website traffic and trends, and to generally understand the behaviours and interests of people who use the Website.

Our cookies will only use information about your personal preferences and user settings so that the Website will remember your details next time you visit. We may use, disclose or sell other data collected by us from cookies for other purposes, but only on an aggregated basis and in a way that ensures that no individual is able to be identified from such information.

You may be able to change the settings on the device that you use to access the Website in order to reject or limit the use of cookies, but this may reduce the functionality of the Website.

Statistical data that we collect

During your use of the Website we may collect statistical data about such use, such as the date, time and length of your use, the pages of the Website that you visit, and information about the device you are using to access the Website. This information may be collected by software operating on the Website, or by third party service providers on our behalf.

We may use and disclose such statistical data for the following purposes:

- 1) to measure the effectiveness of any services or features provided via the Website;
- 2) to better direct users to goods or services that might interest them;
- 3) to identify user behaviour and user trends on the Website;
- 4) to maintain and optimise the technical performance, operation and security of any products, software or other services provided by us; and
- 5) to assist in resource planning.

We may disclose or sell such statistical data to others for any purpose, but only on an aggregated basis and in a way that ensures that no individual is able to be identified from such data.

Marketing

We may use Personal Information and other data collected by us or via the Website to send or email to you marketing or promotional information about our other services or products, or the services or products of other companies (**Direct Marketing Information**), but only if you have given us permission to do so.

If you have given us permission to send to you Direct Marketing Information, and you later decide that you do not want us to send you any further Direct Marketing Information, you can contact us at any time to request that we stop sending you such information. You can either contact our Privacy Officer (see the details at the end of this Privacy Policy) or use the "Unsubscribe" facility at the bottom of any Direct Marketing Information email or communication that we send you.

We will not sell your Personal Information or other data to direct marketers unless you have expressly given us permission to do so.

Business acquisition

We may transfer your Personal Information and other data to another entity in connection with a sale of our business or assets, a merger or consolidation or restructuring of our business or company, or any other transaction in which a third party acquires ownership of any rights in the Website.

Disclosure of information to third-parties

We will not use your Personal Information and other data collected in connection with the Website, or disclose such Personal Information and other data to third parties, except:

- 1) to the extent reasonably necessary to achieve any of the purposes described in this Privacy Policy; or
- 2) where we reasonably believe that such use or disclosure is required or expressly permitted under any applicable law.

Holding Personal Information

We will not hold your Personal Information and other data collected by us for longer than is reasonably required for the purposes for which we may lawfully use that Personal Information or data.

Security

We will use all reasonable endeavours to effect and maintain adequate security measures to safeguard your Personal Information and other data we hold from loss or unauthorised access, use, modification or disclosure. However, as the internet is an open network, we do not warrant or guarantee that your Personal Information or other data is safe from loss or unauthorised access, use, modification or disclosure, during transmission to or from the Website or when held by us.

Transfer of Information

We may transfer the information described in this Privacy Policy to or from other countries to the extent necessary to enable us to operate the Website, and to supply, support and maintain any products, software or services ordered or downloaded by you via the Website. Some of these countries may have less protective privacy or data protection laws than the region in which you reside. Where this is the case, we will take appropriate measures to protect your Personal Information and other data in accordance with this Privacy Policy.

Use of third-party websites

If you access any third-party websites via a link from the Website, you will leave the Website. By accessing these links you are not covered by the policies relating to the Website. We are not responsible for the content of any third-party websites, or their use of your Personal Information or other data.

Your rights to access and correct Personal Information

Where we hold Personal Information or other data about you, you have a right to access and correct that Personal Information or data in accordance with applicable laws. If you want to access or correct your Personal Information or data, please contact our Privacy Officer (see below) and he/she will tell you how to make a request and if any charges will apply.

Amendments to the Privacy Policy

We may amend this Privacy Policy from time to time. Notice of any such amendments will be announced on the Website where we have published this Privacy Policy or via email or other means. Any such amendments will be effective immediately, unless we state otherwise. Your continued use of our Website, or accessing or downloading of any software, materials or information via the Website after any such notice, will constitute your acceptance of any amendments or revisions to this Privacy Policy.

You should periodically review this Privacy Policy for the latest information about our privacy practices

Contact

For any queries or further information about our Privacy Policy, please contact our Privacy Officer via email at the address below.

admin@RDSProMonitor.com